






*A-16
Leadership Action Week
Webinar Series*

Volunteer Leadership

Presenter: PDG David Mills
Moderator: Lion Tim Cheung
May 24, 2020



To get connected in the Webinar:

1. This webinar is being recorded.
2. You can ask questions, or share comments during the session
 - click the  icon or the chat box icon 
3. You can “Raise Your Hand” for questions/comments
 - click the  icon
4. You will be asked to respond to polls. (Poll #1)



WELCOME MESSAGE

DG DEBBIE DAWSON



VOLUNTEER LEADERSHIP

PDG DAVID MILLS

VOLUNTEER LEADERSHIP



“The workers feel a disconnect with your leadership style.”



LEARNING OBJECTIVES

- To identify differences between a manager and a leader
- To understand motivation of members
- To assess your leadership style
- To evaluate effectiveness of meetings



WHAT IS VOLUNTEER LEADERSHIP?

- Essential to the sustainability of a service organization are volunteer leaders who recognize community needs and lead other volunteers in service activities that will meet those needs.





LET'S LAUNCH A POLL NOW....

NOT EVERYONE IS BORN A LEADER,
BUT ANYONE CAN BECOME ONE.

Three categories:

- Those who are indeed born leaders
- Those who simply aren't ever going to be very good leaders
- Somewhere in the middle is from where the vast majority of our leaders come



TRISOFT



BUSINESS MANAGER VS VOLUNTEER LEADER

- What characteristics generally apply to each?

Compare the Business Manager & Leader of Volunteers

Number	Business Manager	Characteristics	Volunteer Leader
1	x	Directs Staff	
2		Appointed	
3		Recruits staff	
4		Achievement goals	
5		Elected	
6		Relationship goals	
7		Focus on process	
8		Intellectual/logical	
9		Focus on results	
10		Emotional/caring	
11		Power from people	
12		Scientific	
13		Creative	
14		Power from position	
15		Permanent appointment	
16		Empathetic	
17		Problem Solving	
18		Temporary/appointment changes	

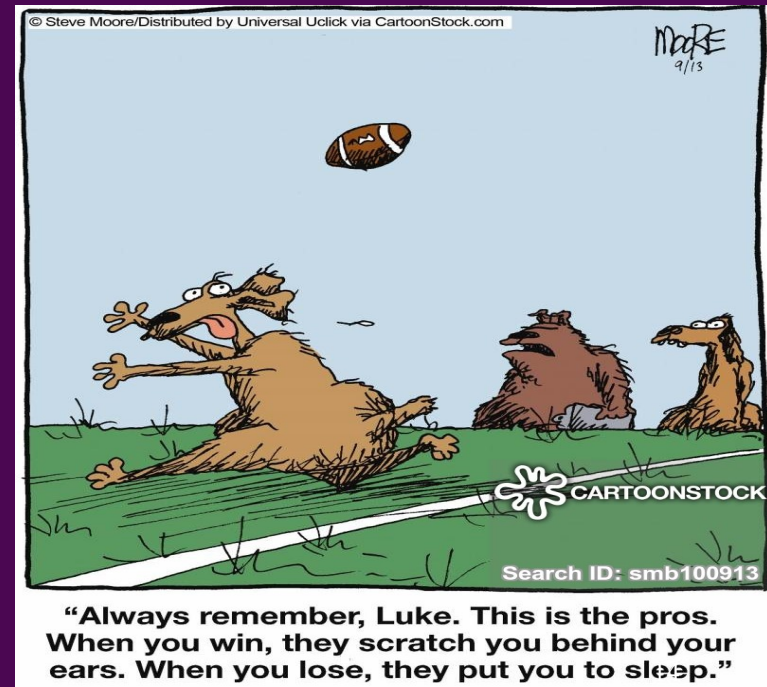
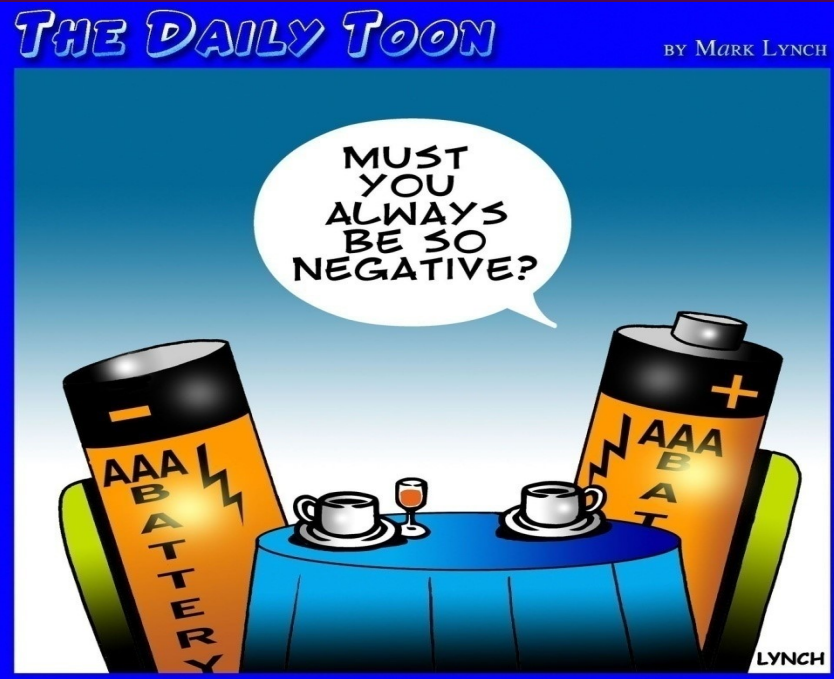
Number	Business Manager	Characteristics	Volunteer Leader
1	x	Directs Staff	
2	x	Appointed	
3		Recruits staff	x
4	x	Achievement goals	
5		Elected	x
6		Relationship goals	x
7		Focus on process	x
8	x	Intellectual/logical	
9	x	Focus on results	
10		Emotional/caring	x
11		Power from people	x
12	x	Scientific	
13		Creative	x
14	x	Power from position	
15	x	Permanent appointment	
16		Empathetic	x
17	x	Problem Solving	
18		Temporary/appointment changes	x

Business Manager Vs. Volunteer Leader



- Directs staff
- Appointed
- Achievement focused
- Intellectual/logical
- Focus on results
- Scientific
- Power from position
- Permanent appointment
- Problem oriented
- Recruits staff
- Elected
- Relationship focused
- Focus on process
- Emotional/caring
- Creative
- Power from people
- Appointment changes
- Service oriented

LEADERS NEED TO KNOW WHAT MOTIVATES PEOPLE



WHAT MOTIVATED YOU

- To become a member



LIONS MOTIVATION SURVEY



Benefits	Motivated Me to Become a Member
1. My friends are members	
2. Interesting Community Activities	
3. Fellowship with others	
4. Prestige	
5. Personal growth opportunities	
6. Give back to the community	
7. Leadership opportunities	
8. Can make a difference in my community	
9. Sense of belonging	
10. Chance to meet new people	
11. Valuable business contacts	
12. Desire to be part of an international organization	
13. Relevance/personal importance	
14. Other	



LET'S LAUNCH ANOTHER POLL NOW....

WHAT MOTIVATED YOU

- To become a member
- To continue as a member



LIONS MOTIVATION SURVEY



Benefits	Motivated Me to Become a Member	Motivates Lions to Remain Members
1. My friends are members		
2. Interesting Community Activities		
3. Fellowship with others		
4. Prestige		
5. Personal growth opportunities		
6. Give back to the community		
7. Leadership opportunities		
8. Can make a difference in my community		
9. Sense of belonging		
10. Chance to meet new people		
11. Valuable business contacts		
12. Desire to be part of an international organization		
13. Relevance/personal importance		
14. Other		

TOP 10 MOTIVATORS

- Relationships
- Involvement
- Ownership
- Comfort
- Empowerment
- Personal Growth
- Achievement
- Contribute
- Recognition
- Relevance



Top 10 Motivators



1. Relationships	social contacts, feel part of the group
2. Involvement	actively engaged, stimulated
3. Ownership	to be part of the planning
4. Comfort	free to be themselves
5. Empowerment	given authority to make decisions
6. Personal Growth	to learn or improve skills
7. Achievement	to have successful results
8. Contribute	to make a difference
9. Recognition	to be appreciated or rewarded
10. Relevance	leadership opportunities, community projects

Leadership Style Assessment



1	2	3	4
Forceful	Outgoing	Diplomatic	Passive
Adventurous	Generous	Analytic	Patient
Demanding	Sociable	Accurate	Calm
Competitive	Trusting	Systematic	Loyal
Decisive	Convincing	Sensitive	Deliberate
Self-assured	Enthusiastic	Conscientious	Team-oriented
Daring	Emotional	Conventional	Stable
Total:	Total:	Total:	Total:

#1,2 - Best for a group of new committee members

#2,3 – Best for leading a volunteer group

#3,1 – Best for a money management position

#2,3,4 – Best for a team or committee member



1	2	3	4
Forceful	Outgoing	Diplomatic	Passive
Adventurous	Generous	Analytic	Patient
Demanding	Sociable	Accurate	Calm
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Daring	Emotional	Conventional	Stable
Total:	Total:	Total:	Total:



LET'S LAUNCH A POLL NOW.... Why people quit Lions Club?

THE NUMBER ONE REASON WHY LION MEMBERS QUIT IS UNPRODUCTIVE MEETINGS



“But before we move on, allow me to belabor the point even further...”

EVALUATE YOUR MEETINGS



- Agenda Item
- Officer Reports
- Committee Reports
- New Business
- Proposed Project
- Meeting Program Ideas
- Meal
- Process
- Oral or Printed Summary
- Present Information
- Persuasive Speech
- Request Ideas
- Casual Conversation

Group Roles

Productive Roles

TASK ROLES

Assist the group to accomplish goals

Information or opinion seeker

Information or opinion giver

Clarifier

Idea initiator

Elaborator

Introducer

Summarizer

Evaluator

MAINTENANCE ROLES

Help members feel satisfied and comfortable

Harmonizer/Mediator

Compromiser

Supporter

Encourager

Gatekeeper

Non-Productive Roles

SELF-SERVING ROLES

May have a negative impact

Blocker/resistor

Aggression

Competing

Attention seeking

Special pleading

Dominator

Seeking sympathy

Super critical

Withdrawing

Confession of personal information

Follower

Personal agenda

Joker/clown



POLL TIME AGAIN.....





You cannot be a leader if you aren't in an authority position

If you are a leader you don't have to be a manager as well.

Setting examples, guiding people, being their voice when the situation arises.

You cannot be a leader if you are an introvert

Sometimes thinking more on the inside than on the outside proves even more beneficial than we think.

If everyone is a leader, there will be no followers.

Nobody leads in everything. The best leaders have their "specialties".

The Art of Recognition

People value being appreciated for their contributions.
Recognition does not have to be elaborate, just genuine.

Alfonzo Rivera

The Art of Recognition

LDSP 003 EN

Melvin Jones Fellowship – 1000 USD

LCCKF Fellowship - \$500 CAN

Helen Keller Fellowship - \$500 CAN

Judge Brian Stevenson Fellowship - \$500 CAN

Lions Quest Fellowship - \$500 CAN

Lions Foundation of Canada Fellowship - \$500 CAN

Honourary Life Memberships -\$100 CAN each

LCCKF

LFC

Lions Clubs Camp Dorset

6 PILLARS OF LEADERSHIP WISDOM

- Be confident
- Be honest
- Inspire
- Interact
- Be the change you wish to see
- Speaking of change...embrace it!



LEARNING OBJECTIVES

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QUESTIONS / COMMENTS

WHAT'S NEXT:

This webinar recording will be posted on the A-16 website shortly:

- Go to www.lionsa16family.org
- Click 'Menu' and then 'GLT'

We welcome your comments and feedback on this session, please email your feedback to Lion Tim at tcheung@lionsa16.com





THANK YOU !